



**VOLENTE HILLS AT PARK FOREST HOMEOWNERS ASSOCIATION, INC.
201 S. LAKELINE BLVD, SUITE 502
CEDAR PARK, TEXAS 78613
512-900-1788**

It has been brought to the attention of the Board of Directors that there maybe some confusion in the community regarding who to contact regarding questions you may have regarding your association.

We want to take this opportunity to hopefully provide some information that will help clear up any confusion regarding who to contact in various situations.

There are two entities involved in our community, one is the management company the association has contracted with to handle the day to day operations of our association, and two the management company contracted by the Williamson Travis County MUD 1.

The Board of Directors for Williamson Travis County MUD 1 has a contract with Sage Management for the sole purpose of performing inspections in our community to ensure compliance with the recorded restrictions for our community. You may receive letters from them for things such as mowing your property, fence repairs and other general maintenance issues regarding your property. If you receive a letter from them regarding a non-compliance issue or if you wish to report a non-compliance issue you should contact Sage Management at wtc1@sagemanagement.services to discuss the matter. Aside from performing these inspections in our community for WTC MUD Sage Management is not involved in our community.

The Board of Directors has contracted with Connect Community Management to handle all day to day association operations. CCM is tasked with addressing questions from residents regarding various concerns you may have about the community, if you are wanting to make improvements to the exterior of your home you should contact CCM as they receive and process owners request for exterior improvements. CCM can answer questions you might have regarding information in the restrictions. They as handle the financial matters of the association under the direction of the Board of Directors.

CCM also performs an inspection in the community to ensure compliance of the restrictions and you may receive a letter from them on occasion. When you receive a letter regarding a non-compliance matter please review the letter and communicate with the appropriate entity that issued the communication.

You can reach Connect Community Management at 512-900-1788 or via email at admin@connectmanage.com or our community manager Sabrina Washburn at sabrinawashburn@connectmanage.com.

We hope this letter helps to provide valuable information regarding who should be contacted as it relates to association matters.

Regards,

Volente Hills at Park Forest
Board of Directors